

TIREMASTER 9.2.5 AND 9.3.0 AUTO DEPLOYMENT PATCH INSTALLATION GUIDE

The auto deployment patch for TireMaster 9.2.5 and TireMaster 9.3.0 is now available. This document describes how to run the patch on TireMaster servers and workstations. If you need assistance during this process, enter a support request (use the link at support.tiremaster.com) or send an email to portal_tm@asaauto.com.

Note: Unlike regular TireMaster release updates and patches, running this patch only affects the auto deployment process. Therefore, the version number at the bottom of the TireMaster screen will not change after running the auto deployment patch.

CONTENTS

This document includes the following sections:

- "Requirements" below
- "Automated Server Patch Installation" below
- "Manual Server Patch Installation" on the next page
- "Workstation Patch Installation" on page 4

REQUIREMENTS

The auto deployment patch is for the following TireMaster versions:

- TireMaster 9.2.5
- TireMaster 9.3.0

The patch can be installed on the TireMaster server via an automated process or manually.

AUTOMATED SERVER PATCH INSTALLATION

The auto deployment patch for TireMaster 9.2.5 and TireMaster 9.3.0 will be automatically deployed and *automatically installed* on your TireMaster server during a process that runs overnight. To

ensure the update runs, leave your TireMaster server powered on when you leave in the evening. You will know that the update has occurred when an update prompt appears after logging in to your workstations.

MANUAL SERVER PATCH INSTALLATION

If the auto deployment patch does not run automatically, you can install it manually. In that scenario, you will need to access the installer from the **apps** shared directory on your TireMaster server or download it from the TireMaster support site. After you locate the installer and finish updating the server, you can update each workstation.

ACCESS THE AUTO DEPLOYMENT PATCH INSTALLER


If your TireMaster system is set up to download automatically-deployed installers as part of the nightly backup process, the installer for the auto deployment patch is already available to you.

Typically, installers are placed in one of the following locations:

- **c:\TireMaster\tmapps**
- **c:\TMPOS\tmapps**
- **c:\QDSTM\tmapps**
- **c:\QDSTM\tmapps**
- **d:\TireMaster\tmapps**
- **d:\QDSTM\tmapps**

Note: If your installers are downloaded to a different location, go to that folder instead.

To access automatically-deployed installers

1. Right-click  and select **File Explorer** from the menu that appears.
2. In the Quick Access navigation pane, scroll to This PC.
Note: If File Explorer opened the This PC screen instead, disregard this step.
3. Double-click the letter or icon for the drive that TireMaster is installed in. (Usually, it's the **c:** or **d:** drive.)
4. Double-click the **TireMaster**, **qdstm**, or **tmpos** program folder.
5. Double-click the **tmapps** folder, and locate the installer. Depending on which version of TireMaster or Cornerstone you're running, it will be one of the following:
 - **tmfix00000000-01000000.exe**
 - **tmfix00000000-01020000.exe**
 - **tmfix00000000-01030000.exe**
 - **tmfix00000000-01040000.exe**

Once you have located the installer, you can update the server. For instructions, see ["Run the Auto Deployment Patch on the Server"](#) on the facing page.

DOWNLOAD THE AUTO DEPLOYMENT PATCH INSTALLER

You can download the TireMaster installer and save it on your TireMaster server. Before you can download the installer, you need to log on to the TireMaster Support Site with your TireMaster customer number and password. If you no longer have these credentials, enter a support request (use the link at support.tiremaster.com) or send an email to portal_tm@asaauto.com.

To download the TireMaster Installer

1. Close all applications.
2. Log on to <http://support.tiremaster.com>.
3. Type your customer number and password, and click **Login**. The Support Site home page opens.
4. Click **Download Programs** on the menu. The Download Center page opens.
5. Under **Update Files**, click the link for the auto deployment patch installer.
Note: You'll be prompted to save the file and possibly run the installation, depending on your browser.
6. Save the installer on your computer.
Note: Downloading the installer might take several minutes, depending on the speed of your Internet connection.
7. Click **Close**.
8. Exit the TireMaster Support Site.

Once you've finished downloading the installer, you can update the server. For instructions, see "[Run the Auto Deployment Patch on the Server](#)" below.

RUN THE AUTO DEPLOYMENT PATCH ON THE SERVER

Once you've located the installer for the auto deployment patch in the **tmapps** directory or downloaded it from the TireMaster Support site, you can update the server.

Note: Unlike regular TireMaster release updates and patches, running this patch only affects the auto deployment process. Therefore, the version number at the bottom of the screen will not change after running the auto deployment patch.

To update the server

1. Prepare for the update.
 - a. Double-click the **TM Backup** icon on your desktop to back up your TireMaster data.

3. Log in to TireMaster. The following message appears: "This workstation needs to run one or more installations, updates, or both. Do you want to run them now?"
4. Click **Yes**. The TireMaster Installation Program screen opens.
5. Click **OK**. The Search Results screen opens.
6. Select the update location for TireMaster (usually **c:\qdstm**, **d:\qdstm**, **c:\tiremaster**, **d:\tiremaster**, **c:\tmpos**, or **d:\tmpos**), and click **Update**. When the update is finished, the TireMaster - Installation Program screen opens.
7. Click **Finish**.

